

Housing Maintenance: Learn from the High Performers

October 3, 2018, Chestnut Ridge Resort, Blairsville, PA

Registration: 8:30 a.m. A.M. Session: 9:00 a.m. - 12:00 p.m. P.M. Session: 1:00 - 4:00 p.m.

Morning: The Basic Five

The Housing Authority of the County of Beaver (HABC), a REAC high performer, has developed a training and pre-employment test, to ensure that maintenance team members all have certain prerequisite skills and knowledge.

This session will focus on *five essential areas*:

- repairs for forced air furnaces,
- electrical board know how,
- parts board, including 100 electrical, HVAC, plumbing and other parts you should know,
- hot water tank installation, and
- soldering--because you do this a lot in repairs and maintenance.

Presentation will be geared to new, less-experienced, and Section3 maintenance staff.

Afternoon: Be a REAC High Performer!

As a REAC high performer for the last 10 years, HACB staff will spend the afternoon sharing their insights and techniques. They have learned what to look for and where they need to keep the focus in order to get those high scores.

This session is designed for supervisory, senior and mid-level staff. It offers a mostly open-discussion, roundtable format, allowing participants to share their particular problems and questions.

Trainers

The trainers for this session will include Bob Liberty, HACB's Director of Operation; David Black, Building Maintenance Foreman; and Bob Ehrenberg, Union Crew Chief. Combined, they bring many years of experience and accomplishment to building maintenance and management.

Seminar Location and Cost

Location: Chestnut Ridge Resort, 132 Pine Ridge Road, Blairsville, PA 15717

Cost: WPHDA members: **Full day:** \$75 /person

Half day: \$50/person

Non-members: **Full day:** \$105/person

Half day: \$80/person

(Full registration may be split between two persons for morning and afternoon sessions.)

(Fee includes course materials, breaks and lunch for either morning and/or afternoon attendees.)

Hotel Reservation

Deadline: Monday, September 24

Hampton Inn & Suites, Blairsville, PA

62 Pine Ridge Road, Blairsville, PA 15717

(Hotel is adjacent to Chestnut Ridge.)

A group rate of \$109 per night plus taxes is available until the deadline, by calling **724-459-5920**.

(Tax-exempt agencies must present their certificates when checking in.)

Seminar Registration

Due: Friday, September 21

Return enclosed registration form with check payable to Western Pennsylvania Housing Directors Association.

Questions? Please contact Julie Kascal at 412.661.0591 or events@wphda.org



Western Pennsylvania Housing Directors Association